August 2023 Infortel Cloud Release
August 23, 2023

What's New

Hourly Cisco Webex Collection

To improve timeliness of data, we will be querying data from Cisco Webex on a regular basis. With this release, we can provide call reports within one hour after a call ends.

With hourly updating of Webex Calling data, dashboard widgets will refresh more dynamically throughout the day, so organizations can see crucial activity and make quicker and better-informed decisions.

All Cisco Webex customers will be migrated to this new method shortly after release.

Fixed

Bug #11027 – UCCX Team Name Not being Auto populated.

This release fixes an issue where the list of Team names was not retrieved from UCCX properly.