

July 2021 Infortel Cloud Release

July 9, 2021

Highlights

1. Microsoft Teams Near Real-time Processing. ISI has implemented a new architecture for processing Microsoft Teams data. Data will be processed and made available for alarms within five minutes of receipt from Microsoft. Please note it typically takes fifteen minutes to receive data but it may take up to sixty minutes.
2. Alarms for Microsoft Teams. ISI has created a new alarms module for Microsoft Teams. With this addition, administrators can be alerted of unusual situations such as expensive calls, excessive international calls, long running meetings and numerous other conditions. Alarms can be delivered by either email or SMS.

Contents

ID	Work Item Type	Title
2105	New Feature	New Report: Organizational Call Termination Summary Report
2521	New Feature	Alarms for Microsoft Teams
2999	New Feature	Implement Near-Real Time Microsoft Teams Processing
1018	Bug	Dashboard - Drilling into Call Exploration Detail Shows Incorrect Dates
2166	Bug	System does not reject calls when specified
2250	Bug	Cisco Collection (iscCiscoUCM.exe) is not collecting QOS attributes correctly
2492	Bug	Fix the Timezone offset value saved in the Default Settings and user's local settings
2509	Bug	isvWallboard Unexpected Exception in InfoServer.ClientHandler() @ Read remote client: An existing connection was forcibly closed by the remote host
2548	Bug	AudioCodes Data Source Interface - Process Input File failed: Bad file name or number
2556	Bug	Reports - Call Ownership is Not Visible