

April 2022 Infortel Cloud Release

April 6, 2022

Enhancements

1. Enhanced support for handling Microsoft Teams users in the Infortel directory.
2. Enhanced system monitoring for improved uptime.

Fixed

1. Addressed an issue where there was a mismatch between contact center real-time and historical statistics.
2. Fixed an issue where Cisco hunt groups were not being added for reporting
3. Addressed issue where certain reports were not emailed.