

January 2022 Infortel Cloud Release

January 13, 2022

Highlights

With the January 2022 release, ISI is introducing a call and contact center history API. With this API, you can programmatically retrieve both call records as well as contact center records. Over the coming weeks, we will be finalizing the ISI Developer Portal as well as developer documentation. We expect to go into Early Field Trials in January. If you are interested in this API, please contact either your sales representative or Customer Success Manager.

Other Changes

ID	Work Item Type	Title
4359	Bug	IsvAvayaRSP: port drops when service tries to connect.
4398	Bug	isvDedupe - Trend Summary Routine Running More Than Once
4493	Bug	MS Teams - JSON Import - "Multiple Fields" Field with Reg Ex - Preview Error
4584	Bug	isvDedupe: Get String or Binary data would be truncated error
4803	Bug	NextGen 911 Alarms Creating Alerts for Non-911 Patterns
4873	Bug	CUCM NCQ Configuration - Need Ability to Save "Empty" Manager Name for MultiSubscriber
4655	Bug	ucGates Error - "Thread was being aborted" ... "Menu.aspx.vb:line 91
4248	New Feature	Data Export API
4836	User Story	Directory Import Active-Inactive Users: Update Directory functions to get the accountEnabled information from MSGraph
4837	User Story	Directory Import Active - Inactive Users: Update the Directory Intermediate Service to store information if user is active or not
4851	User Story	Update Default Values in isvCUCMstat.cfg for NCQ Remote Collection
4857	User Story	Directory Import Active / Inactive Feature: Deploy the changes to production
4911	User Story	NextGen Processing - Add License Key checks before processing the records and its corresponding unit test
4934	User Story	APIM security management
4961	User Story	Teams & NextGen Optimizations
4990	User Story	Create Processed table Index on Date-Time