



Infortel Select with VoIP View

The ability to track, report and billback IP Telephony

Infortel Select with VoIP View, call accounting for IP phone systems, combines the best of onsite and outsourced call accounting into one feature-rich package. *Infortel Select with VoIP View* supports Cisco's CallManager, 3Com's NBX and Alcatel's OmniPCX 4400.

Infortel Select is available in several different configurations, allowing you to use it in a way that works best for your organization. It can be deployed as an onsite application, as a web-based Application Service Provider (ASP) solution, or as a fully outsourced service. Best of all, if your company's requirements change, you can easily migrate to a more suitable configuration with minimal disruption.

VoIP View is an optional module that integrates with *Infortel Select*, and offers full call accounting and billing functionality for IP telephony and legacy systems, for unified enterprise-wide reporting. *VoIP View* collects data from Cisco CallManager servers or clusters of servers, 3Com NBX servers and the 471 ticket collector of the Alcatel OmniPCX 4400.

Infortel Select helps you manage your costs. It collects data from various telecom sources for consolidated reporting – including call detail from multiple telephone systems, wireless carriers and calling card vendors. Calls are rated and allocated to responsible parties, and management reports identify abuse, misuse and activity indicative of waste.

Infortel Select also improves productivity. Alarm and reporting tools make it easy to identify and document phone-related productivity problems for management intervention. Flexible report options allow managers to extract desired information with great efficiency. ASP and outsourced configurations allow you to be more productive by freeing you from many technical and administrative responsibilities.

Infortel Select can even help you increase revenue. When used for bill-back of telephone usage, sophisticated call-pricing capabilities provide the tools to classify and invoice users, tenants or clients with customer-defined mark-ups. Billing can also be used to allocate non-usage expenses, like equipment, line charges and one-time fees.

Infortel Select with VoIP View is your best choice for results-driven call accounting for IP telephony environments.



Full call accounting and billing functionality for Cisco CallManager, 3Com NBX and Alcatel OmniPCX 4400 and all traditional voice platforms

