



Infortel Select

Call Accounting As You Choose to Use It

Infortel Select combines the best of onsite and outsourced call accounting into one feature-rich package. *Infortel Select* is available in several different configurations, allowing you to use it in a way that works best for your organization. It can be deployed as an onsite application, as a web-based Application Service Provider (ASP) solution, or as a fully outsourced service. Best of all, if your company's requirements change, you can easily migrate to a more suitable configuration with minimal disruption.

Infortel Select helps you manage your costs. It collects data from various telecom sources for consolidated reporting – including call detail from multiple telephone systems, wireless carriers and calling card vendors. Calls are rated and allocated to responsible parties, and management reports identify abuse, misuse and activity indicative of waste.

Infortel Select also improves productivity. Alarm and reporting tools make it easy to identify and document phone-related productivity problems for management intervention. Flexible report options allow managers to extract desired information with great efficiency. ASP and outsourced configurations allow you to be more productive by freeing you from many technical and administrative responsibilities.

Infortel Select can even help you increase revenue. When used for bill-back of telephone usage, sophisticated call-pricing capabilities provide the tools to classify and invoice users, tenants or clients with customer-defined mark-ups. Billing can also be used to allocate non-usage expenses, like equipment, line charges and one-time fees.

Infortel Select is your best choice for results-driven call accounting in any corporate environment.



If your company's needs change, you can easily migrate to a more suitable configuration, with minimal disruption.



Choose Your Configuration

As a leader in both on-site and service bureau call accounting, ISI Telemangement Solutions, Inc. is uniquely qualified to deliver a solution optimized for deployment in any environment. Choose the configuration best suited to your organization's needs, resources and expertise. All *Infortel Select* configurations are built on the same powerful platform, with consistent look, feel and reporting interfaces. The only thing that changes is where the application resides, who manages the process and how you access your reports. This ensures that your investment in call accounting is preserved if your circumstances change. More detailed information is available by talking to your sales representative, or by reading our white papers.

Onsite:

Onsite configurations provide you with maximum control of the call accounting environment, as you are responsible for all aspects of product administration, on dedicated hardware at your facility.

- *Infortel Select Desktop* is perfect for small to mid-range companies that require a single user or up to five concurrent users, and storage of less than two million calls.
- *Infortel Select Enterprise* is geared towards larger companies with a greater number of sites, stations and users, providing the power and scalability of a true enterprise solution. It offers various web-enabled options for easy access throughout the organization.

Application Service Provider (ASP):

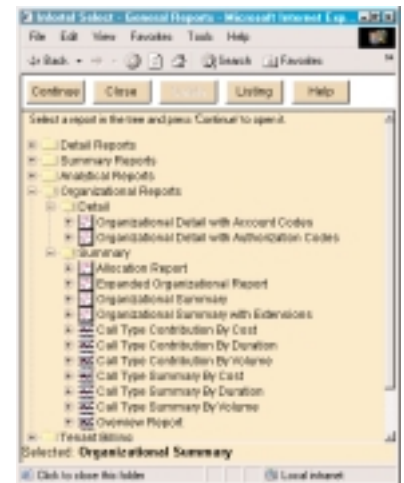
Infortel Select ASP is a self-service call accounting solution hosted at ISI's data center with web-browser access for your administrative and reporting needs.

- *Infortel Select ASP* is an alternative to purchasing hardware and software, as they are supplied by ISI who also performs functions such as data collection and processing. You access the system via the Internet for all reporting activities, updating of trunk facility information and maintaining the user database.

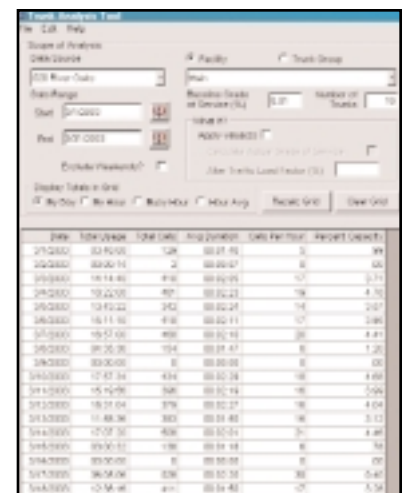
Outsourced:

Outsourced solutions provide a full-service alternative to purchasing hardware and software and system administration. ISI hosts and manages the entire process on your behalf; including generation and distribution of scheduled reports to minimize the burden on your resources. Web-browser access is provided for your ad hoc reporting needs.

- *Infortel Select Corporate Security* is a low-cost call logging service designed to provide companies with an audit trail of corporate call activity. The service is focused on identification of abuse, harassment and other phone-related corporate security events.
- *Infortel Select Advantage* is a comprehensive call accounting solution deployed in a fully outsourced manner. A dedicated Customer Account Coordinator provides personalized service to ensure your every call accounting need is met.



There are more than 45 reports available in our easy-to-use drill down list. Click the report, then the desired parameters, to get the report and information that you need to make decisions.



Infortel Select lets you run "what-if" scenarios to find out how many trunks or gateways are necessary to achieve a desired grade of service. Just vary the load factor and grade of service.

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