



## Infortel® Invoice Manager

ISI Telemanagement Solutions, Inc.



Voice and data  
communications  
savings of 10% to  
30% with ROI in  
under eight months

The complexity and volume of your communications invoices often make them impossible to manage. How do you gain control and develop a strategy to reduce what is likely your organization's third largest expense? Infortel Invoice Manager from ISI will reduce the cost of your voice and data communications by as much as 10% to 30%, as well as decrease the labor costs associated with processing your invoices. It will deliver immediate and sustainable results.

Infortel Invoice Manager is a web-based software application that enables you to automate the tedious review of telecom invoices, while identifying savings and alerting management to billing errors and unusual variances in charges and usage. It also allocates costs according to your company's guidelines, exports data to your accounting systems, and provides you online tools and reports to facilitate better management of your telecom spending. Typically, you can expect to realize a ROI in eight months or less.

ISI also provides on-demand services that let you perform as much or as little of the invoice management process as you desire. These services include (1) ongoing review of your invoices and contracts for cost saving opportunities, (2) vendor sourcing management, which includes renegotiating contracts to obtain the best rates and terms, implementing changes, and monitoring contract compliance, and (3) paying your invoices from a secure account. You can choose individual services or even outsource the entire process!

### Key Savings Benefits

**Time** – By automating your invoice management tasks, you save time while significantly reducing your communications costs. In addition, our experts can do the analysis, make recommendations, and execute the fully outsourced solution, or simply fill in the expertise-gaps for your staff.

**Money** – Ongoing telecom cost savings of 10% to 30% are obtainable through the elimination of billing errors and implementation of ISI's recommendations for reducing costs and improving productivity. Profit center reporting, drill-down analysis and automatic cost allocations facilitate organization-wide accountability, resulting in greatly reduced spending.

**Knowledge** – You immediately benefit from our knowledge of technology, industry trends and best practices. Infortel Invoice Manager, and our telecom experts, will provide you the information and resources you need to achieve immediate and sustainable cost reduction in your telecom services and direct labor costs.



ISI Telemanagement Solutions, Inc. offers a full line of telecom cost management and reduction products and services. We help clients recover, avoid and continuously drive down costs through invoice management, wireless management and optimization, cost reduction and recovery services, call accounting, vendor sourcing, and a full array of outsourcing solutions.

ISI exemplifies a 30-year commitment to quality customer service. More than 3,000 customers count on us for cost savings, information management and value-added services. Our resources function as an extension of your organization, providing support on a project basis or as an ongoing business partner. This is particularly important when personnel or expertise are costly and scarce. We save you time, aggravation and confusion, while providing profit enhancement and recovery of prior expenditures.

Listed below are some of the products and services that ISI provides its customers:

**Infotel® Invoice Manager** — Automate the tedious review of telecom invoices, while identifying savings, billing errors and unusual variances in charges and usage. Automatically allocate costs, export data to accounting systems, and obtain online tools and reports for better management of your telecom spending.

**Telecom Profit Optimizer** — Obtain vendor refunds due to billing errors and receive recommendations on how you can reduce your overall voice and data communication costs on an ongoing basis. This telecom analysis also includes implementation of our recommendations to ensure that you quickly realize savings. Pricing is based on the actual savings achieved.

**Infotel<sup>SM</sup> Wireless Optimizer** — Lower your current wireless costs by utilizing our new technology for rate optimization. More than 8,000 available rate plans from all of the major carriers are analyzed to match the single best plan offering for each individual user within their existing carrier. This eliminates the need to change providers, phone numbers or equipment. Pricing is based on a percentage of actual savings achieved.

**Infotel<sup>SM</sup> Wireless Manager** — After you've optimized your current wireless expenses, continue to manage and optimize these costs through an ongoing fee-based outsourced service for wireless management. We will integrate the billings from all your carriers into a single online management tool and provide monthly recommendations to optimize your rate plans. Other key features of this online tool include Usage Management, Comprehensive Reporting, Asset Tracking and Internal Charge Back.

**Infotel<sup>SM</sup> Conferencing** — Reduce your conferencing costs by 20% or more with a proven and reliable solution for all of your audio, web, video and streaming services needs. Take advantage of lower rates, billing for actual usage, direct connect options, and no charges for set-ups, minimums, cancellations, etc. Save time and peace of mind with 24/7 OnDemand services, comprehensive support, and clear and accurate billing.

**Infotel<sup>SM</sup> Outsourcing** — Utilize this flexible program to reduce and control your telecom costs on an ongoing basis, while cost-effectively supplementing scarce internal resources. Services include analysis and management of invoices, contracts and vendor orders, operations and help desk support, remote data backup and recovery, and tailored services that address your specific needs.

**Infotel® Select** — Allocate telephone costs, monitor employee productivity, analyze telecom traffic, manage telephone abuse, and detect fraud through this powerful, easy-to-use call accounting system. This system can be utilized onsite or outsourced through our service bureau.

**ISI Telemanagement Solutions, Inc.**

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