



Infotel® Hospitality

Power and Flexibility for Increased Revenue

Let's face it. Your telecommunications environment has changed dramatically in the past few years. Revenues are down, costs are up, and your call accounting system no longer keeps pace with the rapid changes. You need a call accounting system that goes beyond the basics. You need Infotel Hospitality from ISI Telemangement Solutions, Inc.

Flexible Charging Methodology Helps Properties Increase Revenues

As your competitive environment changes, you need the ability to modify your charging methodology to keep pace with these changes. Infotel Hospitality helps you increase your revenues and your guest satisfaction. With Infotel Hospitality, you can assign guests to one of ten billing classes. Each billing class can have its own unique charging methodology. You can give free local calls to the concierge floor. Use threshold-based charging to reduce time spent on the Internet. Even assign special costing algorithms for the meeting rooms. With the advanced features of ISI's rating engine, you have the options at your fingertips.

Reduce Your Costs by Managing Your Telephone System

It has been said that the Internet changes everything. This is true for Hospitality telecommunications as well. Guests dialing the Internet has resulted in a significant increase in trunk utilization with a simultaneous decrease in your revenues. How do you stay on top of this trend? Infotel Hospitality includes a traffic analysis feature that lets you use sophisticated analysis to determine the optimal number of circuits to meet current and future calling trends. By optimizing your circuit count, you can ensure that your guests remain happy while your costs are minimized.

Improve Productivity by Reducing Administrative Calls

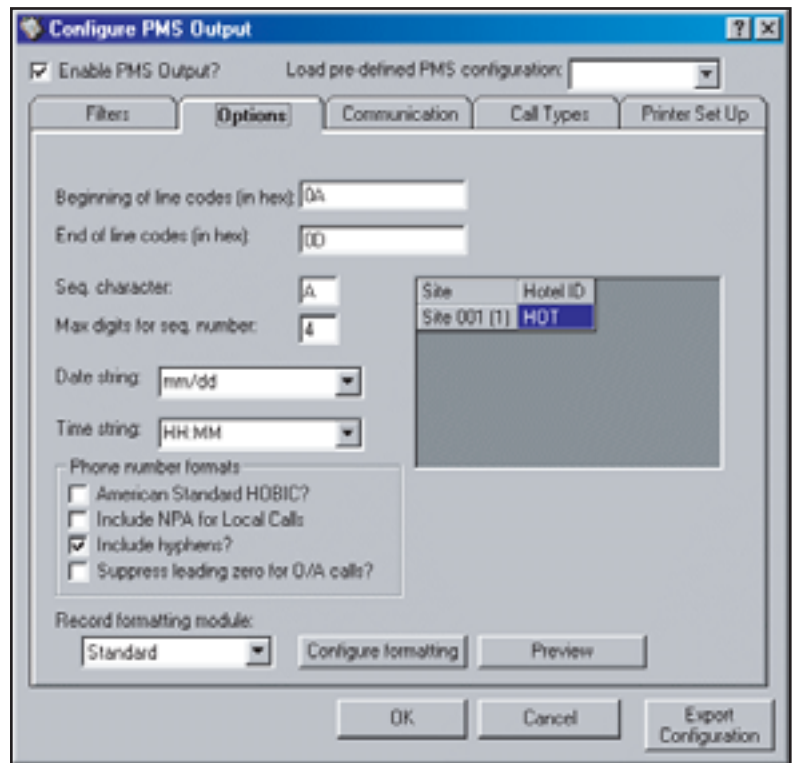
Are your administrative people spending too much time on the telephone? Infotel Hospitality provides the same call accounting system used by thousands of corporations worldwide to track administrative calls. By tracking administrative calls, you can ensure that your people remain productive and your costs are minimized.



Your telecommunications environment has changed drastically in the past few years. You need a call accounting system that goes beyond the basics.

With Infortel Hospitality, you get the latest technology with proven reliable performance, along with an array of features that are designed to maximize and protect your revenue. Infortel Hospitality interfaces with almost any Property Management System (PMS) available on the market today. You get great benefits like true 32-bit architecture, SQL Server database and client software and HTML reporting, as well as these additional features include:

- Automated night audit reports provide the precise information that your property needs, by automating the nightly running of accounting reports.
- Automatic reporting minimizes or eliminates the need for manual intervention.
- The easy-to-use multi-user Front Desk Applet, via a small footprint, allows front desk personnel to assign billing classes and run quick guest inquiry reports with virtually no training.
- Multiple-user option allows Infortel Hospitality to be loaded on the network so multiple users can administer the system or run the Front Desk Applet at the same time.
- Built-in alarms alert property personnel, or a remote location, if the PBX stops producing call records. Alarms may be sent via numeric or alphanumeric pager, email or printed on screen.



Infortel Hospitality is compatible with virtually all Property Management Systems.

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