



ISI Telemanagement Solutions

The single source for Voice, Data & Wireless Communications Cost Management

ISI offers the Total Solution for voice, data and wireless communications cost management. Our solutions will dramatically reduce your organization's third largest expense – telecom costs. We help over 3,000 organizations gain control and understanding of their communication spending. We can help you.

ISI provides software solutions, telemanagement services and full outsourcing capabilities. We reduce your communications costs, related people costs and optimize your company's communications infrastructure. Our Total Solution includes Telecom Expense Management; Audit & Optimization Services; Procurement Services; Call Accounting & Usage Reporting; Inventory Management; and Business Process Outsourcing.



ISI is your Total Solution for voice, data and wireless communications cost management





Comprehensive Solutions for Voice, Data, Wireless and Unified Communications

Telecom Expense Management

ISI's Telecom Expense Management Solutions will cut your telecom spend and help you regain control of your telecom services. We can help you eliminate inaccurate billings, while automatically monitoring contract compliance. ISI will reduce the time you spend managing bills, inventory, contracts and vendors.

Telecom Expense Management is offered as an on-site system, a hosted application, or may be fully outsourced to ISI, using our experts to manage your communications expenses. You will benefit from our knowledge of technology, trends and best practices.

Return on investment of less than eight months.

Audit & Optimization Services

ISI's Audit & ROI services will find savings on your voice, data and wireless costs. Our analysis will remove unnecessary services, eliminate inaccurate billings and recover overcharges.

Our experts will determine the best mix of plans, contracts and rates for your entire organization. ISI's improvements to vendor and cost management will provide corporate-wide results, improving your bottom line performance.

These savings require very little time on your part, since ISI implements all recommendations that you have approved.

Eliminate billing errors and unused services.

Inventory Management

ISI will further reduce your telecom expense by integrating the management of telecom projects, inventories, contracts and technician assignments. Even multi-location companies will eliminate project delays, accurately allocate cost for labor and inventory, and maintain a consistent level of performance on work orders and trouble tickets.

You will experience greatly improved levels of vendor and contract management. And your telecom projects will be fully synchronized with inventories and technical resources.

With ISI, you are in Control!



Depend on ISI: The single source complete management of your Telecom spend; from carrier evaluation and contracts, to implementation, to billing verification

Procurement Services

ISI can reduce your annual telecom expense through vendor sourcing for local and long distance voice, data and wireless services. After a detailed assessment of your needs, we'll do a multi-vendor evaluation for all services, finding the best pricing on service alternatives.

You will receive expert representation. Our telemanagement consultants handle contract negotiations, benchmarks and leverage their knowledge of unpublished rates and terms. Your telecom expense goes down, while your services improve.

ISI helps you find the best providers in voice, data, wireless and IP Telephony services

Business Process Outsourcing

ISI's extensive hosting facilities and experience means you can outsource functions like Telecom Invoice Management, Procurement and Data Services to us and know that the job is getting done.

You can rely on ISI and maintain constant oversight to critical business operations; all while reducing your cost and putting your valuable internal resources on other projects.

ISI gives you the competitive edge!

Call Accounting & Usage Reporting

ISI's Call Accounting solution will reduce your ongoing telecom costs, eliminate misuse and abuse of telecom resources and help you maintain oversight and control. We automate the collection and allocation of costs to departments, employees and even customers.

Additional savings can be obtained through a detailed analysis by an ISI telemanagement consultant. Analysis of utilization, employee phone productivity, trends and traffic will often uncover opportunities to further reduce expenses.

Monitor and manage your telecom expenses.



About ISI Telemangement Solutions, Inc.

ISI Telemangement Solutions, Inc. is the leader in voice, data and wireless communications cost management. Our software products, telemangement services and outsourcing services have been helping organizations reduce telecom costs for over 30 years. More than 3,000 customers count on ISI for cost savings, information management, value-added services and the optimization of their communication's infrastructure.

ISI serves all industries including healthcare, hospitality, professional services, legal, banking, education, government and general business markets. We have a global reputation for the quality of our products and support services and maintain ISO 9001:2008 certification.

ISI is certified with the best companies in voice and data communications including:



Our customers include:

Adobe	Chicago Sun Times	Kaiser Permanente	The Longaberger Company
Accenture	City of Las Vegas	McKinsey & Company	Tommy Hilfiger
American Bar Association	Comcast	Minnesota Life	Toyota
American Medical Association	Dow Jones	NCR	Union Carbide
AMS Anixter Corp.	Equitable	Nestle USA Food Corp.	US Department of Defense
Atlas Van Lines	Harry and David	Northrup Grumman	UPS
AT&T	Hilton Hotels Corporation	Northwestern University	USPS
Avaya Communications	Hyatt	Office Depot	Verizon Wireless
Barnes and Noble	JD Edwards	Priceline.com	
Bristol Myers Squibb Co.	LA County Sheriff	Scudder Kemper Investments	
Charles Schwab	Liz Claiborne	SPSS, Inc.	

To learn more about ISI's products and services, please contact us at 847.995.0002 or visit us on the web at www.isi-info.com.



ISI Telemangement Solutions, Inc.
1051 Perimeter Drive, Suite 200
Schaumburg, Illinois 60173
www.isi-info.com

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