



INFORTEL[®] for Windows from Desktop to Enterprise...



Welcome to



Now, power and simplicity in telemanagement... from desktop to enterprise!

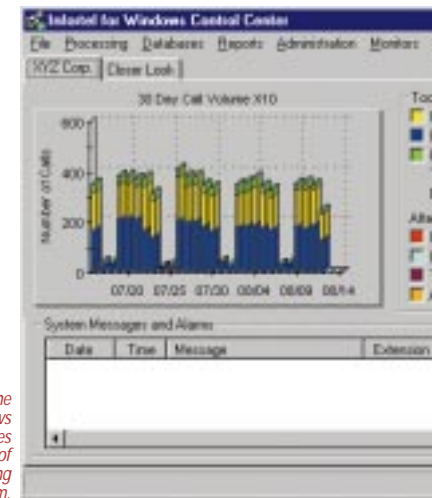
INFORTeL for WINDOWS takes you from desktop to enterprise without sacrificing the ease of use for power.

INFORTeL for WINDOWS maintains its simplicity of use, while the addition of the robust SQL Server makes it more powerful than ever – regardless of the number of call records you need to process.

INFORTeL for WINDOWS now gives you your choice of databases:

- The Microsoft Database Engine (MSDE) – a royalty-free version of SQL Server – is designed for organizations with lower data volumes and allows up to five concurrent users. We call this version INFORTeL for WINDOWS Desktop.
- The more robust version of SQL Server supports a virtually unlimited number of users and call records. We call this version INFORTeL for WINDOWS Enterprise.

The addition of SQL Server gives you the full functionality of this powerful technology, regardless of the size of your company or system, and an easy migration path as your needs change.



A quick overview of features and benefits for INFORTeL for WINDOWS

- **True 32-bit architecture** enables Windows 95/98 or Windows NT platform compatibility.
- **Built-in alarms and detection** included on all systems, which let you fight fraud and abuse with alarm notifications via e-mail and pagers.
- **Mid-month transfer** allows for correct department billing for new, terminated or transferred employees.
- **Sophisticated trunk analysis** lets you optimize your telephone system by eliminating unneeded trunks while ensuring that your users receive a high level of service.
- **Equipment charges and credits** permit you to bill and report on fixed and one-time equipment or service charges and credits.
- **Multi-user option** lets users create and schedule call accounting reports from multiple desktops within the organization.
- **Four levels of security** ensure that your call accounting data is secure. For example, administrators can set-up security parameters so users can only view data for their extensions or departments.

How INFORTeL for WINDOWS makes telemanagement reporting easier than ever before.



Day's Statistics		Monthly Statistics	
Outbound	3	Outbound	24537
Inbound	0	Inbound	31337
Internal	0	Internal	5214
Total	3	Total	61140
Cost	\$34.46	Cost	\$17,362.38
Attendee		Attendee	
Outbound	0	Outbound	0
Inbound	0	Inbound	1903
Transfers	0	Transfers	0
Abandons	0	Abandons	0

Src	Trunk	Duration	Cost

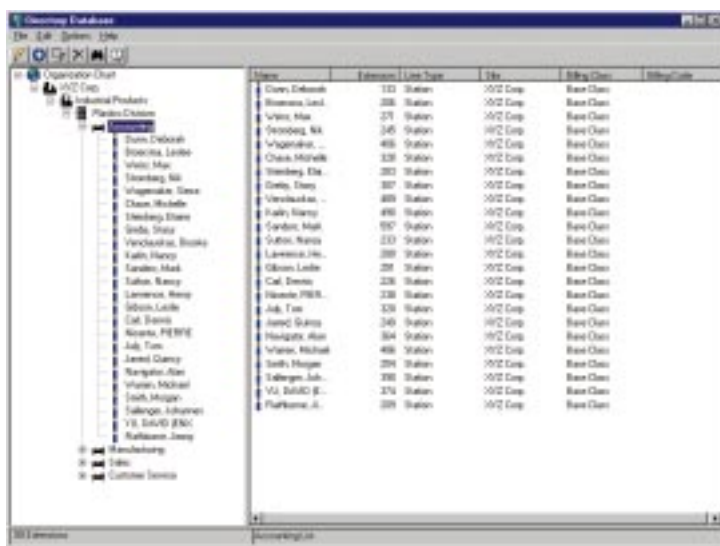
Reports when and where you want them make keeping up with reporting easy.

- **IFW Client Software Reporting** – users can run on-demand reports.
- **HTML Reporting** – run reports to an HTML file for posting to the company-wide Intranet.
- **E-mail Merge Reporting** – schedule a single report that is automatically e-mailed to specific users, like department managers or all employees, on the exact level of reporting you decide.
- **E-mail Reporting** – eliminate time- and cost-consuming paper distribution of reports.
- **Web Reporting** – access ad hoc reports via web browser, whenever and wherever you want, without additional Infotel for Windows licenses.
- **Standard Printed Reports** – schedule and run reports to a local or network printer or file.

Flexible summary styles means you select the columns for summary reports, without having to be a programmer or need extensive training.

Support for a reports server helps take the load off your server and increases overall system performance.

When it comes to installation, you can be involved as much, or as little, as you prefer.



Name	Extension	User Type	Title	Filter Class	Filter Code
Clara, Deborah	133	Station	50/2 Corp	Base Class	
Blomera, Lind	208	Station	50/2 Corp	Base Class	
Winters, Max	271	Station	50/2 Corp	Base Class	
Arvidson, Mik	245	Station	50/2 Corp	Base Class	
Vogelstein, ...	466	Station	50/2 Corp	Base Class	
Chen, Michael	139	Station	50/2 Corp	Base Class	
Wendling, Eda	283	Station	50/2 Corp	Base Class	
Corley, Elroy	307	Station	50/2 Corp	Base Class	
Virtanen, ...	489	Station	50/2 Corp	Base Class	
Paik, Nancy	486	Station	50/2 Corp	Base Class	
Kardon, Mark	197	Station	50/2 Corp	Base Class	
Salter, Nancy	137	Station	50/2 Corp	Base Class	
Lavigne, Jim	209	Station	50/2 Corp	Base Class	
Olson, Leslie	228	Station	50/2 Corp	Base Class	
Carl, Dennis	238	Station	50/2 Corp	Base Class	
Womack, Phil	238	Station	50/2 Corp	Base Class	
Job, Tom	526	Station	50/2 Corp	Base Class	
Harold, Stuart	249	Station	50/2 Corp	Base Class	
Woodward, Alan	304	Station	50/2 Corp	Base Class	
Warner, Michael	488	Station	50/2 Corp	Base Class	
Smith, Morgan	294	Station	50/2 Corp	Base Class	
Hallgren, John	388	Station	50/2 Corp	Base Class	
VU, David R.	276	Station	50/2 Corp	Base Class	
Pharson, A.	209	Station	50/2 Corp	Base Class	

Infotel for Windows Explorer-like directory makes moves, adds and changes quick and easy.

ISI's total commitment to your complete satisfaction is evident before, during and after installation.

ISI provides several installation options, depending on which version (Desktop or Enterprise) you purchase.

- On-site service is available for both Desktop and Enterprise versions and includes needs analysis, pre-installation planning, implementation, training and post-installation review.
- Remote Installation Assistance includes a Self-Installation Kit, plus expanded ISI Technical Assistance Center Support and special remote training. This option is only available for the Desktop version.
- Self-Installation includes a Self-Installation Kit and up to two free hours of remote installation support. This option is only available for the Desktop version.

Our Technical Assistance Center is available to answer your questions and resolve your technical problems either remotely, or, if necessary, with an ISI field service technician.

The ISI Infortel "total solutions approach" for small businesses to global giants.

INFORTeL for WINDOWS is only one of ISI's Infortel suite of telemanagement solutions.

In addition to INFORTeL for WINDOWS, ISI's INFORTeL-NT offers an enterprise-wide telemanagement solution. INFORTeL-NT delivers open database connectivity in a client/server environment—essential for state-of-the-art systems in large organizations. INFORTeL-NT functions on a Windows NT server and is integrated on an Oracle® database with modules for Call Accounting, Billing, Directory Management, Cable/Facilities Management and Inventory Management. It can manage an unlimited number of sites and extensions.

INFORTeL-TSB is an outsourced call accounting solution utilizing ISI's fully-staffed, state-of-the-art telecommunications service bureau. INFORTeL-TSB offers a unique outsourced call accounting solution for companies seeking to reduce overhead costs while effectively tracking and allocating call expenses. Data delivery options include Internet access with report drill-down capabilities.

INFORTeL-CMS, ISI's graphical cable management solution, provides the means to effectively manage any cabling installation including RS 232, Ethernet, Token Ring, FDDI, Voice or ISDN. This easy-to-use tool provides a means for defining, viewing and editing records on the location, connectivity and capacity of all aspects of any circuit via a simple and powerful user interface.

Whichever solution – INFORTeL for WINDOWS, INFORTeL-NT, INFORTeL-TSB, or INFORTeL-CMS – ISI guarantees complete customer satisfaction, backed by our uncompromising commitment to service and support. Choosing ISI for your telemanagement system assures you the flexibility and control to operate your telecommunications more efficiently and effectively. You get solutions that maximize performance, reduce costs and generate cost-recovery savings which directly contribute to enhancing your bottom line.



Intelligent Telemanagement Solutions™

Call Us Toll-Free At 800.366.6550 Or Visit Us On The Internet At

www.isi-info.com



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