



## Adding a Data Source Course Web-Based, Instructor-Led

### Course Description

This 1-hour course presents instruction on how to add additional data sources (sites) to Infortel<sup>®</sup> Select, addressing directory, PBX filter selection, trunk/gateway definitions and call rating considerations.

### Course Cost

\$125

### Product and Versions

This course is offered to customers with any version of Infortel<sup>®</sup> Select.

### Course Content

Updating License

Installing Tariff

Setting System Configuration Options

- ✓ Data Source
- ✓ Telephone System
- ✓ Data Collection Schedule
- ✓ Time of Day Settings
- ✓ Account Codes
- ✓ Other Options

Directory Import

Billing Descriptions

Trunk Database

Directory Database

General Infortel<sup>®</sup> Select system

**Hands-On Lab Exercise:**  
Configuring a new site

### Who Should Attend?

*Infortel<sup>®</sup> Select  
System Administrators*



**Additional web-based training courses, including but not limited to:**

- ✓ Advanced Report Course, covering more advanced topics, such as the use of email merge and the report portal delivery mechanism.
- ✓ Business Intelligence Report Course, covers call center metrics on non-call center calls.

Please contact the  
**ISI National Technical  
Assistance Center**

at

**800.326.6183**

for more information.